

NOTICE OF SHUTDOWN OF WATER AND BOOSTER PUMP SYSTEMS



Dear Residents of Simla & Burwash Houses,

Please be aware that it will be necessary to turn off the heating system in both of your blocks, which will result in the loss of cold water service.

The shutdown will take place on

Simla House: Wednesday 12th June, between 08:00am and 18:00pm (10 hours total)

Burwash House: Thursday 13th June, between 08:00am and 18:00pm (10 hours total)

The OCO will be carrying out the work and their lead engineers' contact details are:

- Sam Whybrow: 07737369067 - Mark Kirk: 07513954533
- OCO Office: 02083155600 - JMB Office: 020 7450 8000

Previous Water Shutdown and Challenges

On May 16, 2024, we experienced an extended water shutdown that took longer than anticipated to resolve. Our contractors used standard clips and clamps for these systems, but these clamps failed due to the unique system requirements. Despite being advised that these clamps would handle the pressure, they proved inadequate for the powerful systems at Simla and Burwash. As a result, OCO had to procure different clamps late in the day to ensure the system could handle the water pressure.

This experience has provided valuable lessons. We now recognise the need to provide significantly more notice for shutdown requests, especially for complex pump room works. We have increased our scrutiny of the materials used. Additionally, we had to arrange manual water deliveries, highlighting the need for better contingency planning. Our engineers were unable to fully complete the pump room work and restore the water flow to plan and allow follow-up works. There have also been some reported leaks that, while temporarily addressed, require a permanent fix.

We will arrange for water deliveries a day before the shutdown, leaving 3 x 2L water bottles outside your doorstep. We understand this may disrupt your daily routine, but delaying these repairs could lead to more significant problems. We advise storing water in bottles, kettles, and pans if you plan to remain on the property during the specified hours.

For further assistance, please don't hesitate to call Leathermarket JMB on 020 7450 8000 or email enquiries@leathermarketjmb.org.uk. If you require more please contact reception and we will organise a delivery.

RESIDENTS ARE THE REASON WE ARE HERE

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