

July 2011

Dear Residents,

CCTV System

I am writing to let you know that the CCTV system is up and running again. We make the footage available to the police if a criminal act is committed.

We will be up-grading the system in the next two months to make it easier for JMB staff to track anti-social behaviour, which the police do not categorise as criminal, but is extremely annoying to residents, such as people or their dogs urinating in the lift.

Talking to residents at the recent lobby meeting, it is extremely useful if you let our Customer Services team know dates and time that you notice anti-social behaviour. It makes it easier for us to try and match your report with the CCTV footage. We never reveal the name of the person who gave us information, so you have no need to worry about being confronted. Our Customer Services can be contacted during office hours on 020-7525 1600. Also we run a weekend emergency response cleaning service off the same number, if you see excrement or needles in the block that need to be cleared away quickly. Alternatively you can e-mail: feedback@leathermarketjmb.org.uk giving details of an incidents.

Criminal activity should always be notified initially to the police, rather than the JMB. Obviously the police can respond quicker and have far greater enforcement powers.

Yours sincerely,

Andy Bates
JMB Manager.

RESIDENTS ARE THE REASON WE ARE HERE

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